



Covid - 19 Statement

To our valued customers.

SUBJECT: Actions to keep essential activities running during the health contingency of the SARS-CoV2 virus (COVID-19).

Given the contingency we are facing, in response to what was published in the Official Journal of the Federation on March 31, 2020, regarding the suspension of non-essential activities, we inform you of the measures that we are carrying out accordingly:

Since we are suppliers and part of the supply chain of those who produce or supply industries, including, within those designated as essential in (Article First, Section II, subsection C), mainly: Food, Non-alcoholic beverages, Groceries, Transportation, agroindustry, Drug Manufacturing and Distribution Services, Packaging, Wrapping and also considering that other distributors and customers are in turn suppliers of these and other types of essential goods and services, we have a social mission to responsibly fulfill our customers' requests for supplies, services and support.

Therefore, we inform you that we continue working at normal hours, pending your needs.

It is important to mention that our team of collaborators has the precautionary and hygiene measures that the contingency deserves.

It is equally important to inform you that due to this situation we are experiencing worldwide, the industry is affected in the supply of materials, which delays delivery times as well as price instability, so we ask all our customers to be warned in advance, since due to the aforementioned, delivery times may vary from between 10 to 15 days, just like the quotes given since they cannot be permanent. Please go to our sales staff to be able to follow up on your purchase request.

We reiterate we are at your service.

Sincerely,

General Management
PRODEM